

CODE OF ETHICS

As members in good standing of the Remodelers Council of the Home Builders and Remodelers Association of Northern Vermont, we believe in and accept the responsibilities and obligations inherent in our provision of housing, remodeling, light commercial construction, and any other services. Consistent with NAHB's Code of Ethics contained in its constitution, we support the following objectives:

1. To conduct business affairs with professionalism and skill.
2. To provide the best housing/remodeling value possible.
3. To protect the consumer through the use of quality materials and construction practices backed by integrity and service.
4. To provide housing/remodeling work that meets the highest standards of safety, sanitation, and livability.
5. To meet all financial obligations in a responsible manner.
6. To comply with the spirit and letter of business contracts, and manage employees, subcontractors, and suppliers with fairness and honor.
7. To keep informed regarding public policies and other essential information which affect our business interests and those of the building industry, as a whole.
8. To comply with the rules and regulations prescribed by law and government agencies for the health, safety, and welfare of the community.
9. To keep honesty as our guiding business policy.
10. To provide timely response to items covered under warranty.
11. To seek to resolve controversies through non-litigation, dispute resolution mechanism.
12. To support and abide by the decisions of the Association in promoting and enforcing this Code of Ethics.
13. To practice Truth in Advertising.